

Formal Investigation Report: Accessibility in Publicly Accessible Premises



公眾可進出的處所無障礙通道及設施
正式調查報告

Examples of Inaccessible Facilities

一些不能暢通易達的設施

A. Open area (outside buildings)
露天地方 (建築物外)

Pedestrian crossing and pavement
過路處及行人路



No dropped kerb along pavements to accessible entrance
Wheelchair users have to pass through main car entrance

通往暢通易達入口的路徑沿途沒有下斜路緣石
輪椅使用者需使用行車路正門

(Tsz Lok Estate Car Park (Phase I), 1995)
(慈樂邨停車場 (第I期), 1995)

A. Open area (outside buildings)
露天地方 (建築物外)

Pedestrian crossing and pavement
過路處及行人路



Great level difference (35mm) at
dropped kerb connecting
pavement and road service
(DM 2008: difference not greater
than 15mm)

公共交通轉車處馬路面與行人路
之間的下斜路邊石太高(35毫米)
(《設計手冊2008》:15毫米)

Still a common deficiency found
in many places

此仍是隨處可見的問題

(Tin Yuet Estate, 2000)

(天悅邨, 2000)

A. Open area (outside buildings)
露天地方 (建築物外)

Staircase
樓梯



Handrail not covering the entire length of staircase

No tactile warning strips

樓梯有一段沒有安裝扶手
沒有觸覺警示帶

(Cheung Ching Estate, 1977)

(長青邨, 1977)

B. Entrance 入口

Condition of main entrance 主要入口的情況



Ramp built inside market building, stepped entrance at street level

街市內設有斜道，但街市門口有梯級

(Bowrington Road Food Market (North Block), 1979)

(鵝頸街市(北座), 1979)

B. Entrance 入口

Condition of main entrance
主要入口的情況



Stepped shop entrance
Possible to construct
ramp

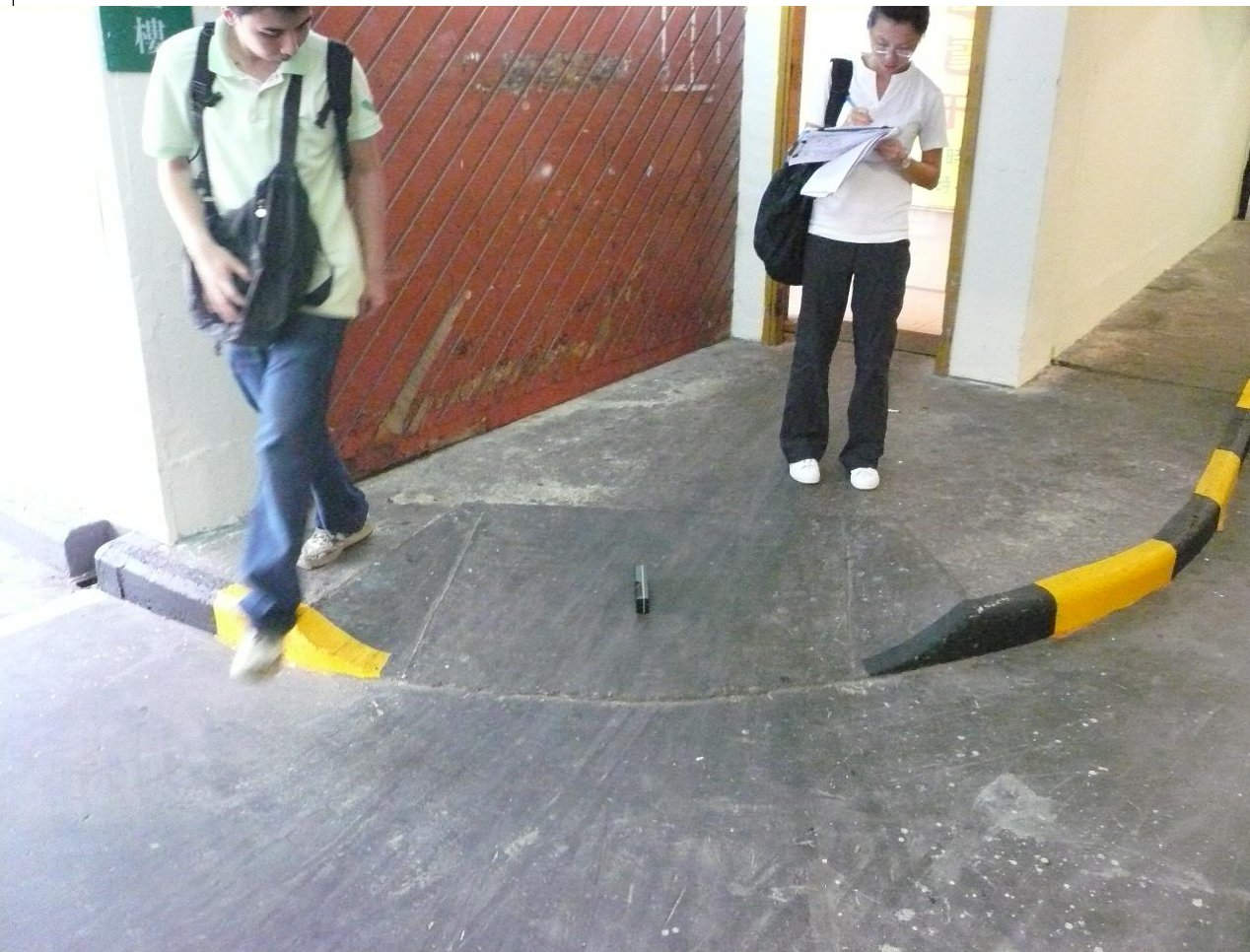
店門有梯級
應可提供斜道

(Oi Man Estate Shopping Centre, 1975)
(愛民商場, 1975)

C. Circulation 建築物內的通道

Access route

通道路徑



Wheel chair users entering rear
entrance from car park

輪椅使用者經停車場進入後
門

(Oi Man Estate Shopping Centre, 1975)

(愛民商場, 1975)

C. Circulation 建築物內的通道

Access route
通道路徑



Temporary ramp built to
facilitate wheelchair users

(ramp steeper than 1:12,
handrail not provided in full
length)

設有臨時斜道方便輪椅使用者

(斜度高於1:12,有一段沒有安裝扶手)

(Oi Man Estate Shopping Centre, 1975)

(愛民商場, 1975)

C. Circulation 建築物內的通道

Access route
通道路徑



Tactile guide path too close to handrail

Use of stainless tactile tiles in external area (common but not recommended due to slippery nature especially in wet weather)

觸覺引路帶太貼近扶手

大廈外使用不鏽鋼觸覺警示磚 (常見，但不建議使用，由於在濕的情況下會很滑)

(Cheung Sha Wan Government Offices, 2000)

(長沙灣政府合署, 2000)

C. Circulation 建築物內的通道

Accessible lift 暢通易達升降機



No Braille and tactile control buttons installed
(A common deficiency identified in many government facilities)

沒有點字和觸覺控制按鈕
(一個政府設施常見的問題)

(Cheung Sha Wan Government Offices)
(長沙灣政府合署, 2000)

D. Toilet 洗手間

Design 設計



Insufficient space inside 'accessible toilet'
(1040mm(W) X 1500 mm(L))

(DM 2008: 1500mm (W) X 1750mm (L))

「暢通易達洗手間」內空間不充足(1040毫米
(寬) × 1500毫米(長))

(《設計手冊2008》: 1500毫米(寬) × 1750毫米
(長))

(Morrison Hill Swimming Pool, 1986)

(摩利臣山游泳池, 1986)

D. Toilet 洗手間

Installation 設備



Emergency call bell installed outside accessible cubicle and at 1420mm high
(should be inside accessible toilets and at 600 mm above floor level)

緊急召援鐘安裝在暢通易達洗手間外，高度為1420毫米
(應裝在廁格內，離地面600毫米)

(Morrison Hill Swimming Pool, 1986)

(摩利臣山游泳池, 1986)

D. Toilet
洗手間

Signage
標誌



**No Braille or tactile signs at
toilet entrance**

洗手間沒有點字或觸覺標誌

(Yau Ma Tei Elderly Health Centre, 1998)
(油麻地長者健康中心, 1998)

E. Facility Design 設施設計



Low-level information counter provided without leg space for wheelchair users

設有暢通易達服務櫃台，但沒有方便輪椅使用者的腿部空間

(Lek Yuen Public Library, 1977)

(瀝源公共圖書館, 1977)

E. Facility Design 設施設計



**No provision of low-level counter for
form filling**

沒有暢通易達櫃台作相關用途

(Cheung Sha Wan Government Offices, 2000)

(長沙灣政府合署, 2000)

E. Facility Design 設施設計



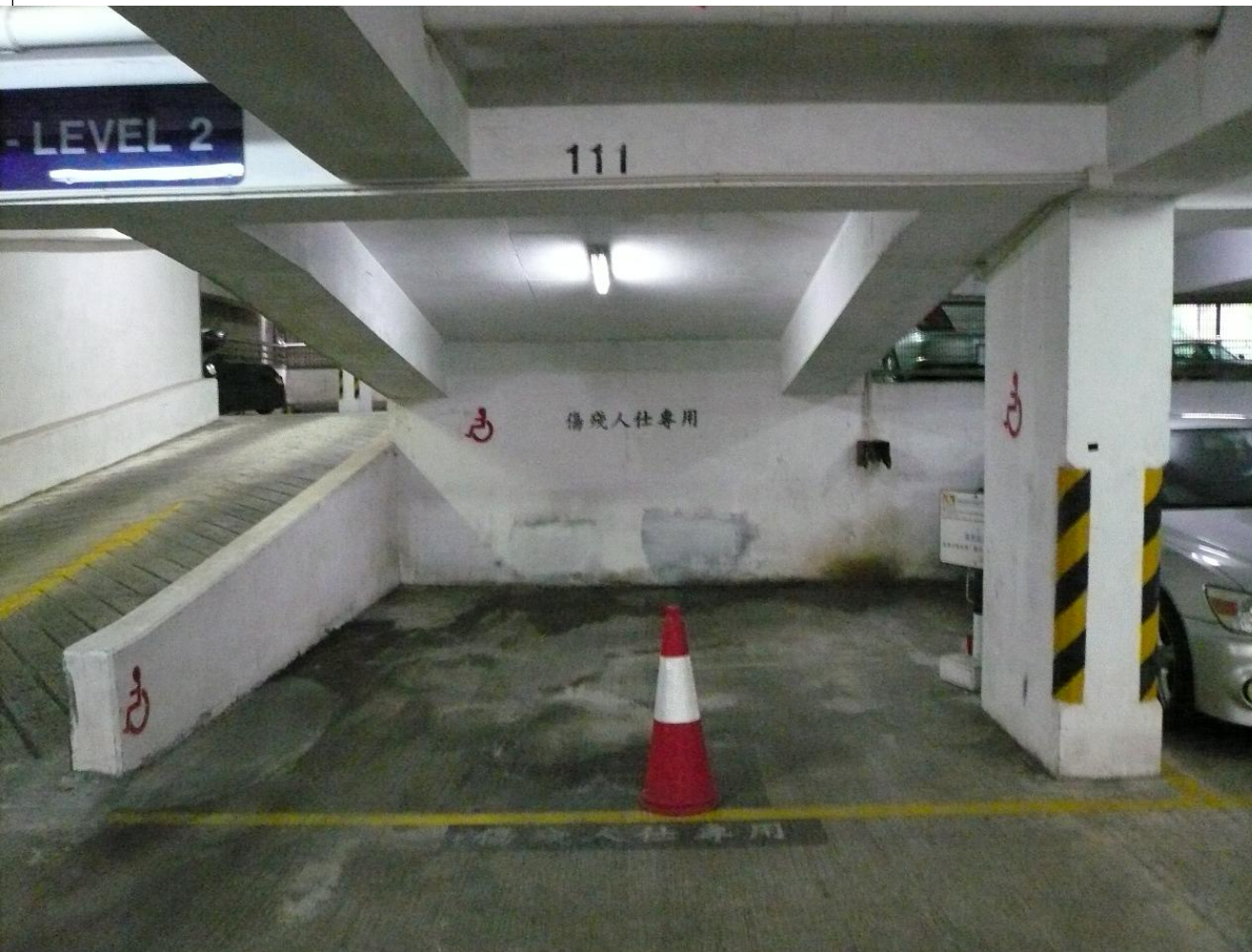
**Interview booth not accessible to
wheelchair users**

輪椅使用者未能使用會客間格

(Cheung Sha Wan Government Offices, 2000)

(長沙灣政府合署, 2000)

E. Facility Design 設施設計



Accessible parking space
located at opposite side of
the accessible entrance

暢通易達停車位設於暢通易
達入口的對面

(Tsz Lok Estate Car Park (Phase I), 1995)
(慈樂邨停車場 (第I期), 1995)

E. Facility Design 設施設計



**Accessible parking space next
to accessible entrance
recommended**

**建議把暢通易達停車位遷至暢
通易達入口旁**

(Tsz Lok Estate Car Park (Phase I), 1995)

(慈樂邨停車場 (第I期), 1995)

F. Operational Barrier 操作障礙



Book drop-off box located
at edge of steps of entrance

還書箱擺放在門口梯級邊沿

(Lek Yuen Public Library, 1977)

(瀝源公共圖書館, 1977)

F. Operational Barrier 操作障礙

Common examples of obstructing objects
障礙物的常見例子



Directional stand place on
guide path

指示牌放在觸覺引路帶上

(Cheung Sha Wan Government Offices,
2000)

(長沙灣政府合署, 2000)

F. Operational Barrier 操作障礙

Common examples of obstructing objects
障礙物的常見例子



**Guide post obstructing
passage**

保安站崗櫃台阻塞通道

**(Cheung Sha Wan Government Offices,
2000)**

(長沙灣政府合署, 2000)