

機會培訓課程 **Training Workshops** on Equal Opportunities



法律責任

擾之前

防止性骚擾的

工作間的性騷擾 僱主責無旁貸?

Can employers be held accountable if sexual harassment occurs in the workplace?

查詢 Enquiry : 2106-2155 網北 Website: www.eoc.org.hk

2012 秋季課程 Fall Programme

年最近的 作場所 性騷擾與僱主的轉承責任 他們在工作場所未發生性 騷擾之前,採取合理及切 實可行的措施,防止性騷 擾的發生。

在最近的一宗個案 '

區域法院判決案中在工作 場所受同事性騷擾的女事 主勝訴,騷擾者的僱主須 為該些性騷擾行為負上轉 承責任。

根據《性別 歧視條例》, 僱主有責任 防止和制止 工作間的性 騷擾。僱主即 使不知道機構 內曾發生性騷 擾,也可能會 因為性騷擾行

作為人力資源 管理的專業人員及 僱主,你是否 了解何謂性騷 擾?什麼是反 歧視條例訂明的 轉承責任?在工作 間應採用什麼合理 及切實可行的措施 有效地防止及回應 性騷擾?

些課程。 平等機會可提高機構 的生產力及競爭力, 歡迎 報名參加平機會的各項免 費及收費課程。 如需要度身訂造的 培訓服務,請致電2106-2155與機構傳訊及培訓組 聯絡。

我們的培訓課程「預 防及處理工作間的性騷 擾]及「轉承責任」旨在 探討上述事宜。要充分了

解你的責任,請勿錯過這

Sexual Harassment and Employers' Vicarious Liability Court ruled in favour of a woman who was sexually harassed by her colleague in the workplace. The harasser's employer was held vicariously liable for the sexual harassment act.

Preventing and stopping sexual harassment in the workplace is an obligation for employers under the Sex Discrimination Employers can be held liable Ordinance. for sexual harassment even if they are unaware that such a conduct is taking place, unless they have taken all practicable and reasonable steps to prevent and deal with sexual harassment in the workplace.

employers, do you know what sexual harassment is? Do you

have a good understanding of the concept of "vicarious liability" discrimination under the What are some practicable and antiordinances? reasonable measures that should be adopted in the workplace to prevent and deal with these issues effectively?

The EOC's training courses, "Preventing and Managing Sexual Harassment in the Workplace" and "Vicarious Liability," aim to explore the above issues. Enroll in the courses to better understand your responsibilities under the

All free and paid training Au lice and Pard damage courses are now open for enrollment. Don't miss the chance to learn more about equal opportunities to further improve your productivity and competitiveness.

If you need tailor-made corporate please contact our Corporate training services, Communications and Training Unit at 2106-2155.

委員會與法例 🔰 • The Commission and the Ordinances

日期 / 時間

12/09/2012 (星期三)(1430 — 1630) 19/10/2012 (星期五)(1430 — 1630) 15/11/2012 (星期四)(1430 — 1630) 04/12/2012 (星期二)(1430 — 1630)(英語授課)

目標

介紹香港的反歧視條例與平等機會委員會(平機 會)的工作

課程內容

- 性別歧視條例
- 殘疾歧視條例
- 家庭崗位歧視條例
- 種族歧視條例
- 平機會的角色與職能
- 平機會的投訴處理程序

費用

全免(需繳付港幣100元可退還之按金)

對氯

任何希望加深認識反歧視法例所賦予的權利和責任的人士

Date / Time

12/09/2012 (Wed) (1430 - 1630) 19/10/2012 (Fri) (1430 - 1630) 15/11/2012 (Thu) (1430 - 1630) 04/12/2012 (Tue) (1430 - 1630) (In English)

Objectives

To introduce the anti-discrimination laws of Hong Kong and the work of the Equal Opportunities Commission (EOC)

Course Content

- Sex Discrimination Ordinance
- Disability Discrimination Ordinance
- Family Status Discrimination Ordinance
- Race Discrimination Ordinance
- Roles and functions of the EOC
- Complaints handling procedures of the EOC

Cost

Free (\$100 refundable deposit)

Participants

Any individuals who want to know more about their rights and responsibilities under the anti-discrimination laws

轉承責任 Vicarious Liability

日期/時間

18/09/2012 (星期二)(1430 — 1700) 07/11/2012 (星期三)(0930 — 1200) 20/11/2012 (星期二)(1430 — 1700)(英語授課)

目標

- 根據現有反歧視法例界定「轉承責任」
- 認識「轉承責任」與僱主責任的關係
- 探討「轉承責任」的免責辯護
- 探討「合理可行的措施」的方法

費用

全免(需繳付港幣100元可退還之按金)

對殼

管理人員、人力資源從業員、僱主

Date / Time

18/09/2012 (Tue) (1430 – 1700) 07/11/2012 (Wed) (0930 – 1200) 20/11/2012 (Tue) (1430 – 1700) (In English)

Objectives

- To define "vicarious liability" under the existing anti-discrimination laws
- To understand how "vicarious liability" relates to employer's responsibilities
- To explore the defence to "vicarious liability"
- To explore options classified as "reasonably practicable steps"

Cost

Free (\$100 refundable deposit)

Participants

Managers, human resources personnel and business owners

無暲礙設施與你 Access for All

日期/時間

05/12/2012(星期三)(1430 — 1630)

目標

- 探討《殘疾歧視條例》下,有關設立無障礙通 道及設施,以及提供無障礙產品及服務等問題
- 探討建立無障礙業務的方法

費用

全免(需繳付港幣100元可退還之按金)

對殼

任何希望加深認識無障礙設施的人士

Date / Time

05/12/2012 (Wed) (1430 - 1630)

Objectives

- To explore provisions under the Disability Discrimination Ordinance in relation to access to premises and provision of goods and services
- To explore practical ways on actual implementation of accessible business

Cost

Free (\$100 refundable deposit)

27/11/2012 (Tue) (1400 - 1730)

06/12/2012 (Thu) (1400 - 1730) (In English)

Participants

Any individuals who want to know more about accessibility issues

預昉及處理工作間性騷擾

Preventing and Managing Sexual Harassment in the Workplace

日期 / 時間

27/11/2012 (星期二)(1400 — 1730) 06/12/2012 (星期四)(1400 — 1730) (英語授課)

目標

- 界定性騷擾和認識構成性騷擾的行為
- 探討工作間發生性騷擾所造成的影響
- 認識性騷擾所帶來的法律責任
- 探討機構防止性騷擾的措施
- 探討處理性騷擾的有效管理策略

費用

港幣600元(預早報名及繳費只需港幣540元)

對殼

管理人員、人力資源從業員、僱主

Objectives

Date / Time

- To define sexual harassment and identify behaviours which constitute sexual harassment
- To identify the impact of sexual harassment in the workplace
- To understand the liability for sexual harassment
- To explore measures organisations can take to prevent sexual harassment
- To explore effective management responses to sexual harassment

Cost

\$600 (\$540 early bird)

Participants

Managers, human resources personnel and business owners

憲理招聘及甄選程序 <

Managing Recruitment and Selection Processes

日期/時間

10/10/2012 (星期三)(1400 — 1730) 08/11/2012 (星期四)(1400 — 1730)

目標

- 重溫和認識反歧視法例在招聘及甄選程序各方面的應用
- 認識歧視性的招聘程序所帶來的法律責任
- 探討招聘及甄選程序的最佳處理方法

費用

港幣600元(預早報名及繳費只需港幣540元)

對殼

管理人員、人力資源從業員、僱主、職業介紹所 僱員和就業服務從業員

Date / Time

10/10/2012 (Wed) (1400 – 1730) 08/11/2012 (Thu) (1400 – 1730)

Objectives

- To revise and understand the application of anti-discrimination laws in recruitment and selection processes
- To understand the liability arising from discriminatory recruitment practices
- To identify the best practices in the recruitment and selection processes

Cost

\$600 (\$540 early bird)

Participants

Managers, human resources personnel, business owners, recruitment agents and job network providers

如何處理工作間的投訴 Managing Complaints in the Workplace

日期 / 時間

19/09/2012 (星期三)(0930 — 1630) 30/10/2012 (星期二)(0930 — 1630)

目標

- 探討解決工作間投訴的各種方法
- 探討如何支援僱員及早解決投訴
- 找出有效的預防策略,以遏止員工的不當行為
- 探討管理人員有效解決投訴的非正式途徑
- 探討調查正式投訴所涉及的問題,例如:程序 上及實質上的公平、保密性、時間性和如何作 出建議等

費用

港幣1,000元(預早報名及繳費只需港幣900元)

對殼

人力資源從業員、管理人員、負責處理機構內平 等機會事宜的人士

Date / Time

19/09/2012 (Wed) (0930 - 1630) 30/10/2012 (Tue) (0930 - 1630)

Objectives

- To identify the options for resolving complaints in the workplace
- To explore how employees can be supported to resolve complaints at the earliest possible instance
- To identify effective intervention strategies to ensure that inappropriate behaviours are contained
- To identify effective ways for managers to resolve complaints on an informal basis
- To explore issues involved in investigations of formal complaints including procedural and substantive fairness, confidentiality, timeliness, making recommendations, etc

Cost

\$1,000 (\$900 early bird)

Participants

Human resources personnel, managers, people appointed within organisations to deal with equal opportunities matters

《性別歧視條例》、《家庭崗位歧視條例》與人力資源管理

Issues in Human Resources Management under the Sex Discrimination Ordinance and the Family Status Discrimination Ordinance

日期/時間

14/11/2012(星期三)(1400-1730)

目標

- 探討《性別歧視條例》及《家庭崗位歧視條 例》下,人力資源管理範疇內可能出現的平等 機會問題,包括:
 - ▶ 僱傭範疇的性別歧視
 - ▶ 同工同酬及同值同酬的概念
 - ▶ 工作間的性騷擾
 - ▶ 懷孕
 - ▶ 家庭責任
- 探討有效的管理策略,及研究應付有關問題的 方法,以建立一個公平的工作環境

費用

港幣600元(預早報名及繳費只需港幣540元)

對殼

人力資源從業員、部門經理、僱主、負責處理機 構內平等機會事宜的人士

Date / Time

14/11/2012 (Wed) (1400 - 1730)

Objectives

- To explore equal opportunities issues that may arise in different areas of human resources management under the Sex Discrimination Ordinance and the Family Status Discrimination Ordinance including:
 - Sex discrimination in employment
 - Concepts of Equal Pay for Equal Work (EPEW) and Equal Pay for Work of Equal Value (EPEV)
 - Sexual harassment in the workplace
 - Pregnancy
 - ► Family responsibilities
- To explore effective management strategies and responses to these issues in order to cultivate an equitable workplace

Cost

\$600 (\$540 early bird)

Participants

Human resources personnel, line managers, business owners, people appointed within organisations to deal with equal opportunities matters

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《殘疾歧視條例》與人力資源管理 Issues in Human Resources Management under the Disability Discrimination Ordinance

日期/時間

12/10/2012 (星期五) (1400 — 1730) 28/11/2012 (星期三) (0930 — 1300)

目標

- 探討《殘疾歧視條例》下,人力資源管理範疇
 內可能出現的平等機會問題,如:
 - ▶ 病假
 - ▶ 缺勤及工作表現
- 探討有效的管理策略及研究應付有關問題的方法,以建立一個公平的工作環境

費用

港幣600元(預早報名及繳費只需港幣540元)

對氯

人力資源從業員、部門經理、僱主、負責處理機 構內平等機會事宜的人士

Date / Time

12/10/2012 (Fri) (1400 – 1730) 28/11/2012 (Wed) (0930 – 1300)

Objectives

- To explore equal opportunities issues tha may arise in different areas of human resources management under the Disability Discrimination Ordinance, such as:
 - Sick leave
 - Absence and performance
- To explore effective management strategies and responses to these issues in order to cultivate an equitable workplace

Cost

\$600 (\$540 early bird)

Participants

Human resources personnel, line managers, business owners, people appointed within organisations to deal with equal opportunities matters

調解技巧介門

日期 / 時間

26/09/2012 (星期三)(0930 — 1630) 06/11/2012 (星期二)(0930 — 1630)

目標

- 認識何謂調解
- 探討如何以調解作為解決投訴的方法
- 認識調解過程的不同階段
- 認識調解過程所需的技巧及策略
- 練習調解技巧

費用

港幣1,000元(預早報名及繳費只需港幣900元)

對殼

人力資源從業員、管理人員、負責處理機構內 投訴的人士

Date / Time

26/09/2012 (Wed) (0930 - 1630) 06/11/2012 (Tue) (0930 - 1630)

Objectives

- To understand what mediation is
- To explore the use of mediation as a tool of complaint resolution
- To understand the stages in the mediation process
- To identify the skills required and strategies in the mediation process
- To practise mediation skills

Cost

\$1,000 (\$900 early bird)

Participants

Human resources personnel, managers, people appointed within organisations to deal with complaints

報名表格Enrollment Form (Fax:2877 7600)

請以中文**或**英文填寫報名表格。Please fill in the enrollment form in Chinese <u>or</u> English.

姓名 Name: □先生 Mr □女士 Ms		
機構名稱 Organisation Name:		
部門 Department:	_ 職位 Post Title:	
電話 Telephone:	_ 傳真 Facsimile:	
郵寄地址 Postal Address:		
電郵地址 Email Address:		
平等機會之友會會員 EO Club Member: □是 Yes □否 No)	
曾否參加平等機會委員會的課程 Attended previous EOC's trai	aining course(s):	
□ 是 Yes (課程名稱Title of course(s):)	否 No
支票號碼 Cheque Number:		

報讀課程資料 Course Enrollment Details

課程 Course	日期及時間 Date & Time		請 <i>V</i> Please tick	費用 Cost	一個月前報名 及繳費 Early Bird
委員會與法例 The Commission and the Ordinances	 • 12/09/2012 (星期三 Wed) • 19/10/2012 (星期五 Fri) • 15/11/2012 (星期四 Thu) • 04/12/2012 (星期二 Tue) 	1430 - 1630 1430 - 1630 1430 - 1630 1430 - 1630	 EOCO-1 EOCO-2 EOCO-3 EOCO-4* 	7	
轉承責任 Vicarious Liability	 ● 18/09/2012 (星期二 Tue) ● 07/11/2012 (星期三 Wed) ● 20/11/2012 (星期二 Tue) 	1430 — 1700 0930 — 1200 1430 — 1700	 VCL-1 VCL-2 VCL-3* 	免費** Free**	
無障礙設施與你 Access for All	● 05/12/2012 (星期三 Wed)	1430 — 1630	○ ACC-1		
預防及處理工作間性騷擾 Preventing and Managing	• 27/11/2012 (星期二 Tue)	1400 — 1730	O PMSH-1	\$600	\$540
Sexual Harassment in the Workplace	• 06/12/2012 (星期四 Thu)	1400 — 1730	O PMSH-2*	\$600	\$540
處理招聘及甄選程序	• 10/10/2012 (星期三 Wed)	1400 — 1730	O MRSP-1	\$600	\$540
Managing Recruitment and Selection Processes	• 08/11/2012 (星期四 Thu)	1400 — 1730	O MRSP-2	\$600	\$540
如何處理工作間的投訴	• 19/09/2012 (星期三 Wed)	0930 — 1630	O MCW-1	\$1000	\$900
Managing Complaints in the Workplace	• 30/10/2012 (星期二 Tue)	0930 — 1630	O MCW-2	\$1000	\$900
《性別歧視條例》、《家庭崗位歧視條例》 與人力資源管理 Issues in Human Resources Management under the Sex Discrimination Ordinance and the Family Status Discrimination Ordinance	• 14/11/2012 (星期三 Wed)	1400 — 1730	O IHSF-1	\$600	\$540
《殘疾歧視條例》與人力資源管理 Issues in Human Resources	• 12/10/2012 (星期五 Fri)	1400 — 1730	O IHDD-1	\$600	\$540
Management under the Disability Discrimination Ordinance	• 28/11/2012 (星期三 Wed)	0930 — 1300	O IHDD-2	\$600	\$540
調解技巧入門	• 26/09/2012 (星期三 Wed)	0930 — 1630	O IMED-1	\$1000	\$900
Introduction to Mediation	● 06/11/2012 (星期二 Tue)	0930 — 1630	O IMED-2	\$1000	\$900
			總額TOTAL		

□ 平等機會之友會會員免費課程 Free gift for EO Club member (課程編號Course Code: _

* 此課程以英語授課。其他課程以粵語授課,若需平機會以英語提供其他課程,請致電2106-2155查詢。
 The workshops marked with an * will be conducted in English. While the other workshops are conducted in Cantonese, please call us at 2106-2155 to discuss for possible arrangements if you need the workshops in English.

** 參加免費課程需以支票繳交100元按金,支票將在出席課程當日發還。 A security deposit of \$100 made by cheque is required for enrollment in each free session. The uncleared cheque will be returned to you on the day you attend the relevant session.

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Enroll	ment D	etalis

報名及付款:	Enrollment and Payment :
 填妥第7頁的報名表格後傳真至平等機 委員會(平機會)以預留名額。(傳真 碼:2877-7600) 	
 2. 將報名表格及劃線支票(支票抬頭為 平等機會委員會)郵寄至: 	 Send the completed enrollment form together with a crossed cheque payable to "Equal Opportunities Commission" to:
香港太古城太古灣道14號 太古城中心三座19樓 平等機會委員會 梁淑嬌小姐	Equal Opportunities Commission 19/F, Cityplaza Three, 14 Taikoo Wan Road Taikoo Shing, Hong Kong Attn: Miss Dephy Leung
 3. 平機會收到報名費用後,將以電郵向加者發出確認信。 	3. The EOC will send you a letter of confirmation by email once we receive your payment.
特別優惠:	Special Offers :
 如在開課前一個月報名及繳費,可享報名優惠。 	中 1. Those who enroll and pay one month before the course will enjoy the Early Bird discount.
 如同一機構有兩人或以上成功報讀相 或不同日期舉行的同一課程,可獲九 優惠。 	
 参加者如同時符合索取特別優惠(1) (2)的條件,可享八一折優惠。請致 2106-2155與我們確認有關安排。 	o. Applicatio can onjoy a toto alcoount in they moot both
注意:	Notes :
 所有課程於香港太古城太古灣道14號 古城中心三座19樓平機會培訓室舉行。 	
 課程收費已包括課程教材及茶點。收 課程的參加者將獲發出席証書。 	2. Course fees include course materials and refreshments. Certificates of attendance will be issued to the participants of fee-charging courses.
 報名截止日期為課程舉行前七日。逾 報名只會在該課程名額未滿的情況下 被考慮接納。 	期 3. Enrollment deadline is 7 calendar days before the course commencement date. Late enrollment will only be considered
 如在課程舉行前七日取消報名,可獲 還已繳付的課程費用。 	4. Refund can be arranged if applicant cancels his/her application
5. 平機會保留取消或改動課程的一切 利。	5. The EOC reserves the right to cancel or make any necessary
 本表格收集的個人資料只供平機會處 課程報名手續之用。根據《個人資料(隱)條例》規定,課程參加者有權查閱 更改及索取在本表格所提供的個人 料。 	6. The personal data collected on the enrollment form are used by the EOC only for purposes related to enrollment administration. In