Lqual **Opportunities** 平等機會委員會工作一覽 Commission Fact Sheet 2012/2013

年工作成果 Achievements in a year

平等機會委員會

平等機會委員會是香港的一個 法定機構,負責執行反歧視條 例,即《性別歧視條例》、《殘 疾歧視條例》、《家庭崗位歧視 條例》及《種族歧視條例》。

我們的工作

- *就有關四條反歧視條例的投訴 進行調查,並鼓勵雙方進行調 停以解決紛爭
- 為受屈人士提供法律協助
- 教育及推廣
- 檢討法例並提供指引
- *就與歧視及平等機會相關的議 題進行研究

Who We Are

The Equal Opportunities Commission (EOC) is a statutory body responsible for implementing the anti-discrimination ordinances in Hong Kong, namely the Sex Discrimination Ordinance (SDO), the Disability Discrimination Ordinance (DDO), the Family Status Discrimination Ordinance (FSDO) and the Race Discrimination Ordinance (RDO).

What We Do

- Investigating into complaints lodged under the four anti-discrimination laws and encouraging conciliation between parties in dispute
- Providing legal assistance to aggrieved persons
- Implementing education and promotion
- Reviewing the legislation and providing guidelines
- Conducting research on issues relevant to discrimination and equal opportunities

為受歧視人士取得約 9,980,000港元的賠償

About HK \$9,980,000 secured in compensation for complainants

調停成功率達 72%

72% Successful conciliation rate



發表有關(1)性別定 型及其對男性的影響 探索性研究 (2)融合 教育制度下殘疾學生 的平等學習機會研究 (3) 學生對性的態度及 對性騷擾的看法之研 究的結果

Release of findings of (1) Exploratory Study on Gender Stereotyping and its Impacts on Male Gender (2) Study on **Equal Learning** Opportunities for Students with Disabilities under the **Integrated Education** System (3) Study on Students' Sexual Attitudes and Views on Sexual Harassment



答覆了超過 16,600 個電話查詢及處理了 超過 900 宗投訴

Over 16,600 enquiries answered and over 900 complaints handled

獲得2個本地獎項

2 awards won locally for our work



超過 43,700 位學生

觀看了平等機會話劇 More than **43**,700 students watched our EO plays

提供港幣160萬元以資 助64項社區計劃來推 廣平等機會訊息

Diversity

HK\$1,600,000 granted to fund 64 community projects to promote equal opportunities



每月平均 93,000人次 瀏覽我們的網站

93,000 people visited our website per month on average

公布平等機會意識調查 結果

Release of the results of a public awareness survey on equal opportunities



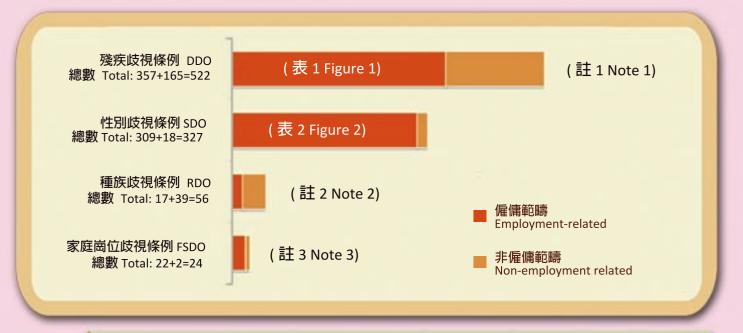
出版平等機會委員會 個案實錄 **Publication of Equal** Opportunities Casebook

超過 47,500 個 僱主、僱員及團體獲 得我們的培訓

More than **47**,500 employers, employees and interested parties received our training



獲處理的投訴 Complaints Handled 929

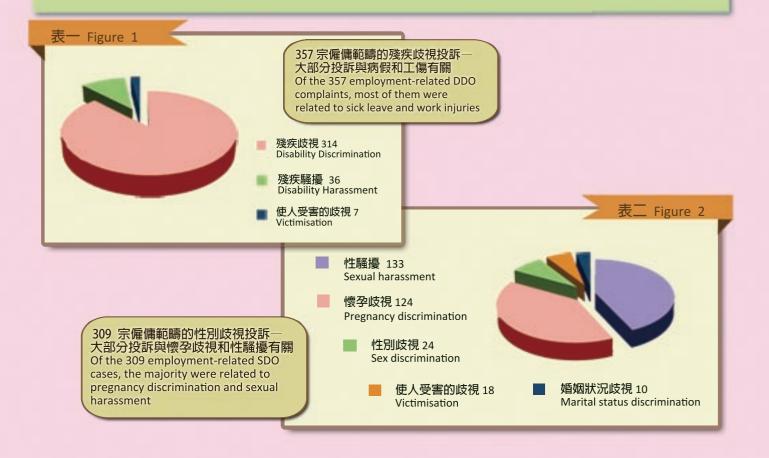


註 1: 165 宗非僱傭範疇的殘疾歧視投訴—大部分投訴與貨品、服務及設施的提供和進出處所有關 Note 1: Of the 165 non-employment related DDO complaints, most of them were related to the provision of goods, services and facilities, as well as access to premises

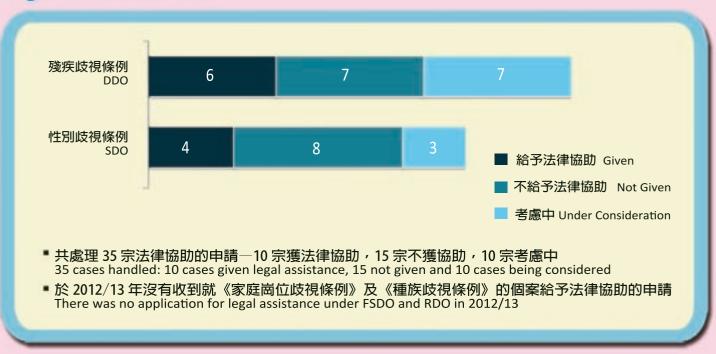
註 2:56 宗種族歧視投訴—大部分的投訴與非僱傭範疇有關,其中主要為在接受貨品、服務及設施時受到種族歧Note 2:Of the 56 RDO cases, the majority were non-employment related, such as race discrimination in the provision of goods, services and facilities.

註 3: 一如以往,在反歧視條例中,家庭崗位歧視條例的投訴個案為數最少

Note 3: As in previous years, FSDO cases made up the smallest portion of complaints filed under the anti-discrimination ordinances



法律協助 Legal Assistance



給予法律協助的主要原因:

- 個案能就某些重要法律議題確立先例
- 可引起市民對香港常見歧視問題的關注, 如懷孕歧視及通道設施等問題
- 可推動制度改變,消除歧視

Main reasons for giving legal assistance:

- To establish precedent cases on important legal issues
- To raise public awareness in areas of discrimination, which are still prevalent in Hong Kong, for example, pregnancy discrimination and accessibility to premises
- To promote institutional changes to eliminate discrimination

不給予法律協助的主要原因:

- 證據不足,個案難以在法庭上獲勝訴
- 運用法律程序處理也無法達致有意義的結果

Main reasons for declining legal assistance:

- The evidence is insufficient to support a good prospect of success in court
- No meaningful result can be achieved by way of legal proceedings

和解條款

Settlement Terms

經調停方式或提供法律協助後的和解條件:

- 金錢補償、聘用、復職、慈善捐贈
- 福利補償、提供教育課程/培訓、提供 貨品、服務及設施、改善及提供無障礙設施
- 貨品、服務及設施、改善及提供無障礙設施 ■ 撰寫推薦信、道歉、投訴人接受答辯人的 解釋
- 修改政策/處事程序、承諾停止歧視作為、 限制某些行為、紀律處分

Settlement terms after conciliation or legal assistance:

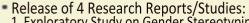
- Monetary compensation; offers of employment; reinstatements; donations to charity
- Provision of benefits; provision of education programmes/training; provision of goods, services and facilities; improvements to facilities and accessibility
- Reference letters; apology; complainants accepting respondents' explanation
- Changes in policies/practices; undertaking to cease discriminatory practices; restrictions on future acts; disciplinary actions

主要報告 / 意見書 Key Reports/Submissions

■發表四個研究 / 調查報告:

- 1. 《性別定型及其對男性的影響探索性研究》
- 2. 《融合教育制度下殘疾學生的平等學習機會研究》
- 3. 《學生對性的態度及對性騷擾的看法之研究》
- 4. 《平等機會意識公衆意見調查 2012》

向立法會及國際機構就(1)無障礙通道(2)融合教育制度(3)精神健康政策(4)殘疾人權利公約(5)公民權利和政治權利國際公約,呈交了五份建議書



- 1. Exploratory Study on Gender Stereotyping and its Impacts on Male Gender
- 2. Study on Equal Learning Opportunities for Students with Disabilities under the Integrated Education System
- 3. Study on Students' Sexual Attitudes and Views on Sexual Harassment
- 4. 2012 Public Awareness Survey on Equal Opportunities
- Five submissions to Legislative Council and international bodies on topics related to (1) Barrier Free Access
 - (2) Integrated Education System (3) Mental Health Policy
 - (4) Convention on the Rights of Persons with Disabilities
 - (5) International Covenant on Civil and Political Rights







財務報告 Financial Highlights

 宣傳、培訓及公衆教育服務 Publicity, training and public education services HK\$39.88M (41%)

法律協助及其他法律服務
Legal assistance and other legal services
HK\$15.57M (16%)

查詢、投訴及調停服務
Enquiries, complaints and

*總收入包括港幣 9,544 萬元政府資助及港幣 221 萬元其他收入

* Total income includes government subvention at HK\$95.44M and other income at HK\$2.21M

政策支援及研究服務 Policy support and research services HK\$13.62M (14%) 查詢、投訴及調停服務 Enquiries, complaints and conciliation services HK\$28.21M (29%)



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