

## Complaint Statistics (Jan to May 2007)

	<b>2006 (Jan to May)</b>	<b>2007 (Jan to May)</b>	<b>Compared with same period last year</b>
Complaints under DDO	172 (56%)	189 (60%)	+10%
Complaints under SDO	122 (40%)	114 (36%)	-7%
Complaints under FSDO	11 (4%)	11 (4%)	same
Total:	305	314	+3%

### Overall situation

- The EOC received a total of 314 complaints in the past 5 months (from January to May 2007), representing an increase of 3% by 9 complaints compared with 305 in the same period last year.
- In the past 5 months, complaints under the DDO accounted for the majority of complaints received:

189 Complaints under the DDO (60%)

114 Complaints under the SDO (36%)

11 Complaints under the FSDO (4%)

### DDO

- From January to May 2007, 189 complaints were received, representing an increase of 10% over the same period last year, when 172 complaints were received. 45 complaints on sick-leave were received, representing an increase of 67% over the same period last year when 27 complaints were received. There was also a slight increase in the complaints on accessibility issues, 14 cases were received from Jan to May 2007 whereas 12 cases were received in the same period last year.

<b>Complaints lodged under the DDO</b>	<b>2006 (Jan to May)</b>	<b>2007 (Jan to May)</b>	<b>Compared with same period last year</b>
Sick leave	27	45	+67%
Accessibility	12	14	+17%

## **SDO**

- From January to May 2007, 114 complaints were received, representing a decrease of 7% over the same period in 2006, when 122 complaints were received. Most cases were related to pregnancy discrimination (52 cases) and sexual harassment (35 cases). The figures for such complaints in 2006 were 58 and 40 respectively. When compared with the same period last year, the number of complaints related to pregnancy discrimination was down by 10% and that of sexual harassment complaints decreased by 13%.

<b>Complaints lodged under the SDO</b>	<b>2006 (Jan to May)</b>	<b>2007 (Jan to May)</b>	<b>Compared with same period last year</b>
Pregnancy discrimination	58	52	-10%
Sexual harassment	40	35	-13%

## **Enquiries**

- From January to May 2007, the EOC received a total of 7,288 enquiries, representing an increase of 29% or 1,644 enquiries, compared with the same period last year when 5,644 enquiries were received. The main reason for the increase was that 1,381 enquiries related to sexual orientation discrimination were received this year.

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Equal Opportunities Commission

14 June 2006