

## 消除障礙：平機會個案的反思與總結

### 參考資料：

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**資源：**

建築署 – 暢道通行良好作業指引

<https://www.archsd.gov.hk/tc/ua/index.html>

平等機會委員會 – 如何支援殘疾人士：餐飲服務通用設計實用指南

<https://www.eoc.org.hk/zh-hk/policy-advocacy-and-research/policy-frameworks-and-guidelines/UDGuide102023>

平等機會委員會 – 通用設計嘉許計劃 2025/26 自我評估清單

<https://www.eoc.org.hk/en/udas/application/criteria>

平等機會委員會 – 通用設計備忘：通用設計嘉許計劃 2024/25 的觀察

<https://www.eoc.org.hk/Upload/content/Points%20to%20Note-Chi.pdf>

滙豐 – 殘疾人士服務手冊

<https://www.hsbc.com.hk/content/dam/hsbc/hk/tc/docs/community-banking/hsbc-disability-etiquette-handbook.pdf>

數字政策辦公室 – 無障礙網頁手冊

[https://www.digitalpolicy.gov.hk/tc/our\\_work/digital\\_government/digital\\_inclusion/accessibility/promulgating\\_resources/handbook/](https://www.digitalpolicy.gov.hk/tc/our_work/digital_government/digital_inclusion/accessibility/promulgating_resources/handbook/)

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W3C - Web Content Accessibility Guidelines

<https://www.w3.org/WAI/standards-guidelines/wcag/>