

# Time Bar for Filing a Complaint



"Avery, something terrible happened to me at work..."



"It happened on a flight a few months ago while I was serving a passenger. I don't know what to do about it..."



"Sage, I'm sorry to hear that. While you're trying to figure things out, you might want to consider reporting it to the airline or the EOC first.."



"There is a time bar for filing complaints with the EOC within 12 months of the incident..."



"If you file a complaint after 12 months, they may decide not to conduct an investigation, unless you have a justifiable reason."



"Do check out the complaint procedure on the COMPASS website when you're ready!"

If someone experiences sexual harassment and wants to file a complaint, they can approach the Equal Opportunities Commission (EOC) within 12 months of the incident. This time limit is designed to ensure that the complainant can recall all the necessary details accurately. However, if more than 12 months have elapsed since the occurrence, the EOC may choose not to investigate the complaint or to discontinue an ongoing investigation.

For more information about sexual harassment, visit [COMPASS](https://www.eoc.org.hk/compass) – the EOC's online resource platform or call the hotline at 2106 2222 to talk to our duty officer.